

# 2026 SNOW TOURS TERMS & CONDITIONS

## 1. Booking Conditions

- 1.1 All bookings are non-refundable.
- 1.2 Valid photo identification may be requested before boarding.
- 1.3 Bookings may be amended up to 72 hours prior to departure by emailing: [booking@brightontours.com.au](mailto:booking@brightontours.com.au)
- 1.4 All amendments are subject to availability.
- 1.5 Brighton Tours does not guarantee seat availability on requested alternative dates.

## 2. Departure Time

- 2.1 Please arrive at your designated departure point **at least 15 minutes prior** to departure time. The coach cannot wait for late passengers, (see *No Waiting Policy*)

## 3. Toboggan Policy

- 3.1 Toboggans are not permitted in Thredbo & Blue Cow.

## 4. Ski Equipment & Snow Gear Hire

- 4.1 You are not bound to hire your snow gear or equipment at the first rental hire stop.
- 4.2 Discounted Hire rates are provided by this rental hire shop to Brighton Coach & Tours passengers.
- 4.3 This rental Hire stop is provided purely for convenience, and Brighton Coach & Tours does not receive commission from that rental store.
- 4.4 Passangers may choose to hire equipment directly in Perisher or Thredbo Resorts.

## 5. Return Schedule

- 5.1 The coach doors remain closed after drop-off at the Ski Resorts or Bullocks Flat.
- 5.2 Coach departs from Ski Resorts or Bullocks Flats at 2:30 PM. Please follow the driver's/tour guide's instructions.
- 5.3 Late passengers who miss the coach departure, there are no refunds or compensation provided.

## 6. Seating

- 6.1 Allocated seating is not available.
- 6.2 All seating is on a first come, first served basis.

## 7. No Waiting Policy

- 7.1 Brighton Coach & Tours operates under a strict No Waiting Policy.
- 7.2 Passengers who fail to arrive on time or fail to board the coach before departure will be considered a no-show, the coach will depart and their ticket will be forfeited.

## 8. Departures & Tour Operation

- 8.1 Travel times may vary due to weather, road, or traffic conditions.
- 8.2 Changes may be made at any time in the interest of passenger safety and operational requirements.
- 8.3 Brighton Coach & Tours takes no responsibility for snow conditions, weather conditions, or resort operational changes.
- 8.4 Minimum passenger numbers are required for tours to operate.
- 8.5 Brighton Coach & Tours reserves the right to cancel tours due to insufficient bookings or unsafe conditions.



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## 9. Passenger Behaviour

- 9.1 Brighton Tours reserves the right to refuse boarding or remove any passenger who:
- is intoxicated
  - is under the influence of drugs or alcohol
  - behaves in a dangerous, disruptive, or inappropriate manner

Passenger safety and comfort are our top priority at all times.

NO Smoking, Vaping/e-cigarettes permitted on the Coach, as per Passenger Transport (General) NSW Regulation 2017.

## 10. Luggage & Personal Belongings

- 10.1 Brighton Coach & Tours accepts no responsibility for lost, stolen, or damaged luggage or personal belongings.
- 10.2 Coaches will remain locked during the day while guests are in the resort.
- 10.3 Guests are encouraged to take all valuables with them.
- 10.4 We strongly recommend purchasing comprehensive travel insurance.

## 11. Fare Conditions

- 11.1 All fares are subject to change without prior notice.
- 11.2 Adult fare applies to passengers aged 15 years and above.
- 11.3 Passengers aged 15–17 years must travel with an accompanying adult aged 18 or above.
- 11.4 Child fare applies to passengers aged 3–14 years.

## 12. Food & Beverages

- 12.1 Light snacks and cold food are permitted onboard.
- 12.2 Hot food & hot drinks are not permitted due to strong odours and safety considerations.
- 12.3 Non-alcoholic beverages are allowed (bottled water etc.)
- 12.4 Glass bottles are strictly prohibited onboard the coach.
- 12.5 Alcohol consumption is not permitted onboard.

## 13. Kid & Adult Ski Lesson

- 13.1 Ultimate **Kids Learn to Ski Lesson** located at **Perisher Valley Ski School**. Kids Age between 7–14yrs.
- 13.2 Ultimate **Adults Learn to Ski Lesson** located at **Blue Cow Ski School**. Adults 15+yrs.
- 13.3 Ski Lessons MUST be Pre-Booked 3 Days or more prior to date of arrival.
- 13.4 Ski Lessons are Subject to Availability.
- 13.5 Ski Lessons provided by Perisher Resorts and are subject to their Terms and Conditions.
- 13.6 Kids Learn to Ski Lesson includes Full day Lift Pass
- 13.7 Adults Learn to Ski Lesson includes \*Limited Beginner Lift Pass
- Limited Beginner Lift Pass includes a selection of lifts that provide access to the majority of green and blue terrain areas at Blue Cow including:*
- Pony Conveyor
  - Ski School Rope Tow
  - Early Starter Double Chair
  - Pleasant Valley Quad Chair
  - Terminal Quad Chair

## Questions & Assistance

If you have any questions prior to travel, please contact us at:



**1300 508 508**



**[www.brightontours.com.au](http://www.brightontours.com.au)**



**[booking@brightontours.com.au](mailto:booking@brightontours.com.au)**

